

DIGITAL PAYMENTS SPECIALIST

As a leader in the financial services software industry, Vertifi Software develops innovative solutions that power faster, more secure transactions that move between financial institutions. We're expanding our team and looking for a highly motivated, self-driven, and experienced payments professional who has in-depth knowledge of various payment rails including ACH, wire, real-time payments and card networks.

KEY RESPONSIBILITIES:

- Manage service user onboarding, training and support of Vertifi's payments platform
- Provide subject matter expertise on payment systems, risk mitigation, and best operational practices
- Develop and maintain training and supplemental support documentation for payments platform
- Investigate and resolve payment-related issues and inquiries promptly
- Ensure compliance with industry standards and regulations (e.g. Nacha, FedNow, RTP Network, Fedwire, PCI DSS), providing timely and detailed instruction to developers when updates are required
- Analyze feedback and collaborate with various teams on the development of new features
- Contribute to the development of future strategic payment initiatives
- Maintain a high professional standard for interacting with clients, partners, and colleagues

POSITION SKILLS/QUALIFICATIONS:

- Bachelor's degree in Business
- 5+ years of experience in payments and transaction processing for financial services industry
- Accredited ACH Professional (AAP) Certification (preferred)
- In-depth knowledge of all major payment rails (ACH, wire, FedNow, RTP Network, and card networks) and financial technologies such as digital payments platforms
- Strong understanding of compliance, risk and fraud prevention in payments
- Excellent analytical, organizational, communication and project management skills
- Familiarity with web-based "webinar" tools and Microsoft Teams and a working knowledge of MS Office Suite including PowerPoint

Vertifi offers a competitive salary and benefits program, including medical, dental, group term life, LTD, 401K with employer match, 11 paid holidays, as well as sick and vacation days. A newly renovated cafeteria and fitness center are located on site. [Apply Now!](#)